



## Recovery Assurance

with Cristie Recovery Software



## Cristie Bare Machine Recovery

# User Guide

## For Linux

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**Version 8.1.1**

Cristie Software Ltd.  
New Mill  
Chestnut Lane  
Stroud GL5 3EH  
United Kingdom  
Tel: +44(0)1453 847000  
Fax: +44(0)1453 847001  
support@cristie.com

Cristie Data Products GmbH  
Nordring 53-55  
  
63843 Niedernberg  
Germany  
Tel: +49 (0) 60 28/97 95-0  
Fax: +49 (0) 60 28/97 95 7-99  
cbmr@cristie.de

Cristie Nordic AB  
Knarrarnäsgatan 7  
164 40 Kista  
Sweden  
Tel: +46(0)8 718 43 30  
cbmr@cristie.se

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Cristie Software Ltd  
New Mill  
Chestnut Lane  
Stroud  
GL5 3EH  
UK

**Tel: +44 (0) 1453 847000**  
**Email: [support@cristie.com](mailto:support@cristie.com)**  
**Website: <http://www.cristie.com>**

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# 1 Document Conventions

The following typographical conventions are used throughout this guide:

<code>/etc/passwd</code>	represents command-line commands, options, parameters, directory names and filenames
<a href="#">Next &gt;</a>	used to signify clickable buttons on a GUI dialogue
<b>Note:</b>	describes something of importance related to the current topic

## 2 Introduction

**Cristie Bare Machine Recovery** for TSM (TBMR) provides disaster recovery capability for Tivoli Storage Manager for Linux.

It is possible to recover the original system to the same or dissimilar hardware. To protect a system, backups can be taken periodically, along with configuration information, which includes details of hard disks, network interfaces, etc.

This Guide shows the user how to save system configuration information, backup and recover a Linux machine using TBMR. More detailed information is available from `man` pages for the TBMR components. The `man` pages are available after installation of TBMR.

This guide is for TBMR for Linux version 8.1.1 only.

*Note: TBMR can only be used in conjunction with TSM.*

This guide describes how to:

- Save Configuration data using `tbmr cfg`
- Configure and run your TSM Client backup
- Perform a Disaster Recovery

### 2.1 Limitations

TBMR for Linux does NOT support:

- Platforms other than Intel 64bit only.
- Multi-boot operating systems
- Recovery of files that are being written to at the time of backup.

### 2.2 Further Information

Further information and advice on using TBMR may be found in the **Cristie Knowledge Base** at:

<http://kb.cristie.com>

#### See Also

[About TBMR for Linux](#)

### 3 System Requirements

TBMR for Linux can only be installed on a x86\_64 Linux machine.

*TBMR requires that TSM BA client version 5.5 or later is already installed.*

A minimum memory of 3Gb RAM is required for booting the recovery environment and running a recovery.

TBMR Version 8.1.1 supports the following Linux platforms:

- RedHat Enterprise 4.x to 7.2.
- SUSE 10.x to SUSE11 SP4
- SLES12
- CENTOS 7.3
  
- Ubuntu 16.04.1 LTS 64bit
- Ubuntu 14.04.4 LTS 64bit
- Ubuntu 14.04.5 LTS 64bit
- 

At the time of release the TSM Client versions supported are 5.5.0.6 to 8.1.0.0 inclusive.

At the time of release the TSM Server versions supported are 5.5.x.x to 7.1.7 inclusive.

TBMR for Linux (Intel) supports backup and recovery of Docker Containers.

Visit <http://forum.cristie.com/t/using-tbmr-8-1-1-for-linux-intel-and-later-to-backup-and-recover-docker-containers/148> to find out more.

Before TBMR can be used it must also be correctly licensed. Cristie provides a 30 day trial license with the product.

## 4 Supported Filesystems

TBMR Version 8.1.1 supports the following Linux filesystems:-

- ext2
- ext3
- ext4
- btrfs tsm client >=7.1.4 and SLES12 only.
- ReiserFS
- JFS
- XFS

## 5 uEFI and MBR BIOS support

*Note: For Linux, support is provided for conversion from uEFI to MBR BIOS*

The recovery ISO is not uEFI enabled. Therefore a successful recovery requires a uEFI environment capable of booting the recovery ISO in MBR BIOS.

### Physical machines

There are no special considerations that need to be made by the customer for physical uEFI machines.

All Cristie Bare Metal Recovery software handles the recreation of the uEFI partitions during the recovery of the physical machine, this is transparent to the user. When recovering a uEFI enabled OS you must recover to uEFI capable hardware.

When recovery is to a different machine, you may need to configure the uEFI boot Stanza in order to boot the recovered uEFI OS. Please refer to the Cristie Knowledgebase for further information on editing the boot Stanza.

### Virtual machines

*Important note: When using virtualisation software check the virtualisation software documentation to determine if uEFI is supported.*

To recover to uEFI take the following steps:

1. Once you have a "Recovery Success" message from the TBMR recovery, click Reboot, and then shutdown the recovered VM.
2. Edit the Options of the Virtual Machine, and change the BIOS to be uEFI (instead of the standard MBR BIOS).
3. Once the BIOS has been changed, you will need to boot the VM into the uEFI BIOS using the VM boot options.
4. When recovery is to a different machine, you may need to configure the uEFI boot Stanza in order to boot the recovered uEFI OS. Please refer to the Cristie Knowledgebase for further information on editing the boot Stanza.

Once the above steps have been performed, your recovered uEFI OS will boot in your virtualisation software.

## 6 Using TBMR For Disaster Recovery

This section describes the steps involved in using Tivoli Storage Manager in conjunction with TBMR for disaster recovery.

This description assumes that the Tivoli Storage Manager client software has already been installed correctly.

To ensure your system is protected observe the following steps:

1. Install TBMR on the system you wish to protect.
2. Use the `tbmrcfg` program to capture and store the configuration of the system.
3. Use the TSM BA Client to backup the system to your TSM server.

## 7 Tivoli Storage Manager Client Backup

This section details how to setup a Backup Location.

Please see the following topics:

Setup TSM BA Client

Saving the System Configuration

TBMRCFG

### 7.1 Setup TSM BA Client

If the backup is to be written using TSM BA client, the BA client `dsm.sys` file should be configured.

The default location for TSM BA client option file is:

```
/opt/tivoli/tsm/client/ba/bin/dsm.sys
```

This file should be edited to point to the TSM server to be used:

```
SErvername server_a
      COMMmethod      TCPip
      TCPPort         1500
      TCPServeraddress 10.2.1.20
```

The TSM BA client should be configured to backup all files which are required for OS recovery. By default, the `/dev` directory is **not** backed up. To make sure this is backed up, the following line should be added to the `dsm.sys` file:

```
virtualmountpoint /dev
```

This will create a separate filespace for `/dev` which will be restored by the recovery environment.

For **btrfs** file system support only, please add the following line to `dsm.sys` to exclude the snapshot directories:

```
exclude.dir /.snapshots
```

### 7.2 Saving the System Configuration

Configuration is now always saved to **TBMRCFG** - it can't be saved anywhere else. This guarantees it is always stored in the backup.

When saving the configuration information to the backup location, this must be done **before** the backup is run.

To save the configuration information for each machine, the supplied command line program `tbmrcfg` is used. It is recommended that this is run prior to running each backup to ensure the configuration is up to date.

## 7.3 TBMRCFG

To use the command line configuration saving program, type `tbmrcfg` followed by the required options.

The available options of `tbmrcfg` can be shown using:

```
tbmrcfg --help
```

Some examples are shown here:

To save configuration information from a machine that boots using *grub* installed on `/dev/sda` to the backup location, use:

```
tbmrcfg -b grub -d /dev/sda
```

To save configuration information from a machine that boots using *grub* installed on `/dev/hda`, use:

```
tbmrcfg -b grub -d /dev/hda
```

There is a full manual page for *tbmrcfg* available by typing `man tbmrcfg`.

## 7.4 Housekeeping

In order to ensure that you can recover to the latest version of the operating system that was installed on your Linux machine, you must ensure that a TSM incremental backup is performed every time the operating system files change.

This is not always possible, so [Cristie Software Ltd.](#) recommend that the TSM incremental backup be performed regularly. However, you should choose a period which reflects the rate of change in your own organisation. Although the configuration data will change less frequently than the operating system, it is a wise precaution to update this regularly. This can be achieved by creating a cron job for your schedule or using the TSM Scheduler.

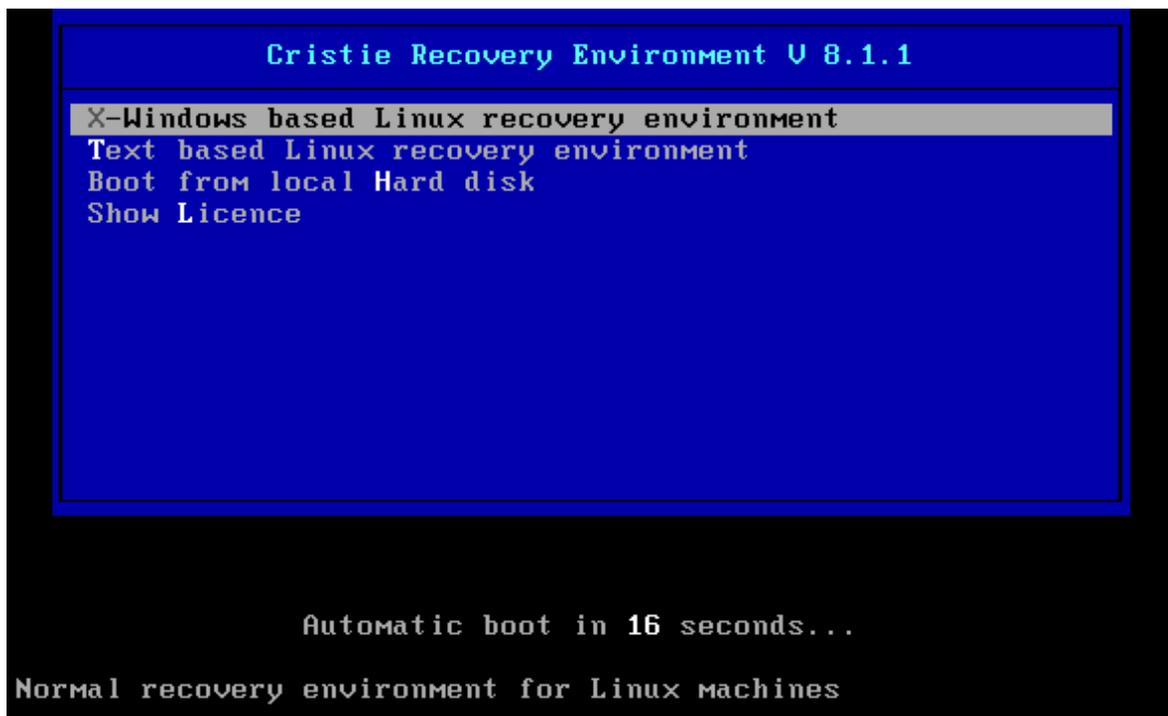
## 8 Performing a Recovery

When a machine has crashed, it can be recovered using the TBMR bootable CD-ROM. This is the same CD from which you installed the software. You should ensure your machine's BIOS is set up to boot from CD-ROM.

The process encompasses the following stages:

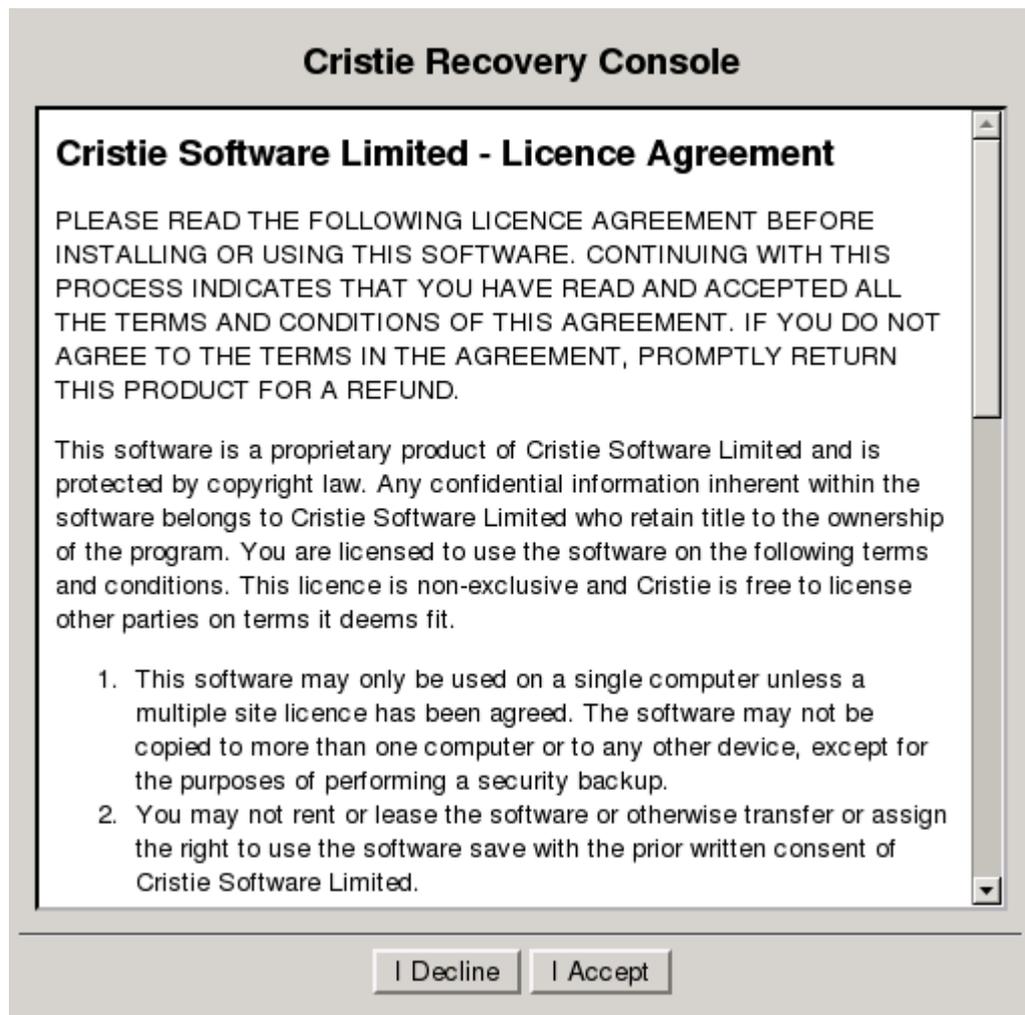
- **Boot** into Recovery Environment and configure as required
- **Read** Configuration Data from your backup
- **Restore** Files from your backup
- **Load** additional drivers (if necessary)
- **Reboot** into recovered OS

Boot the machine using the TBMR bootable CD ROM or ISO. You will be presented with the screen below:

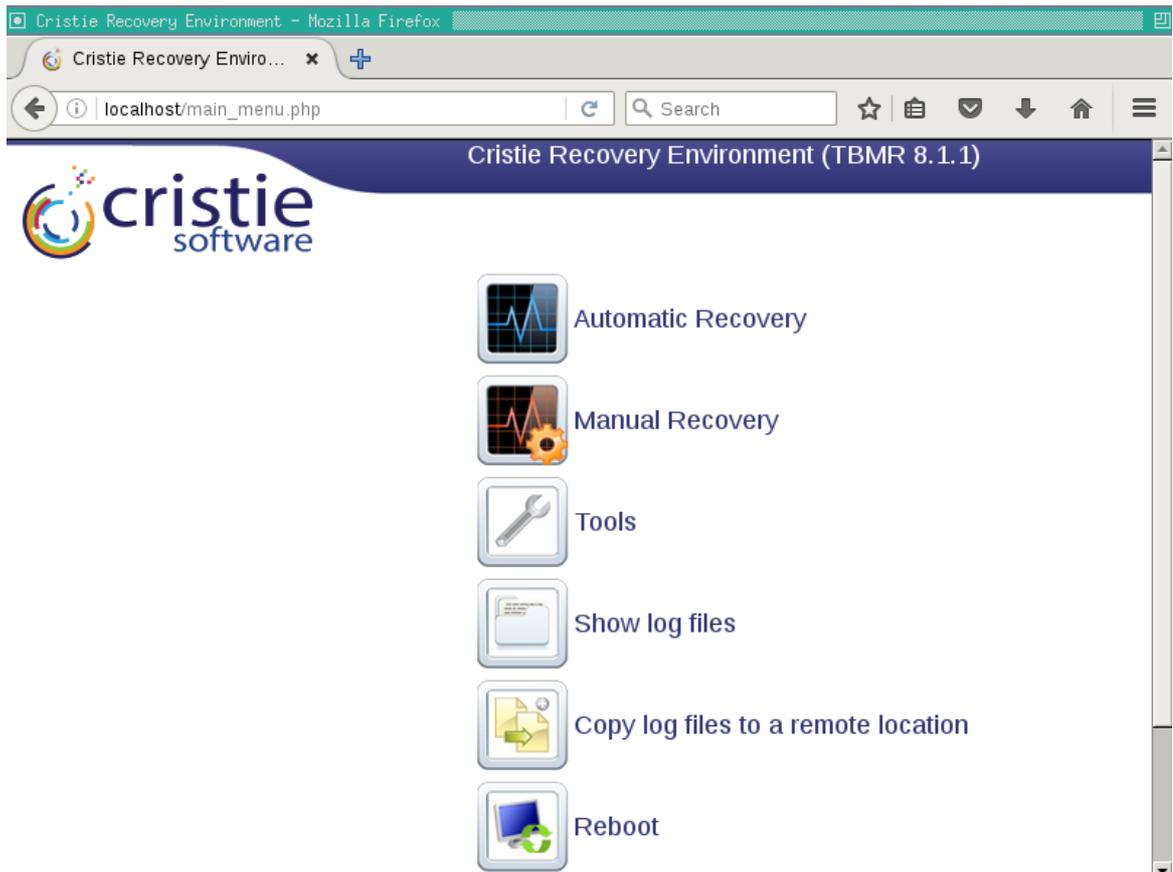


Cristie recommend that you choose the graphical X-Windows recovery environment mode which loads the **Cristie Recovery Environment**.

You will be presented with the **license** screen. Click **I Accept** if you agree with the TBMR licencing terms.

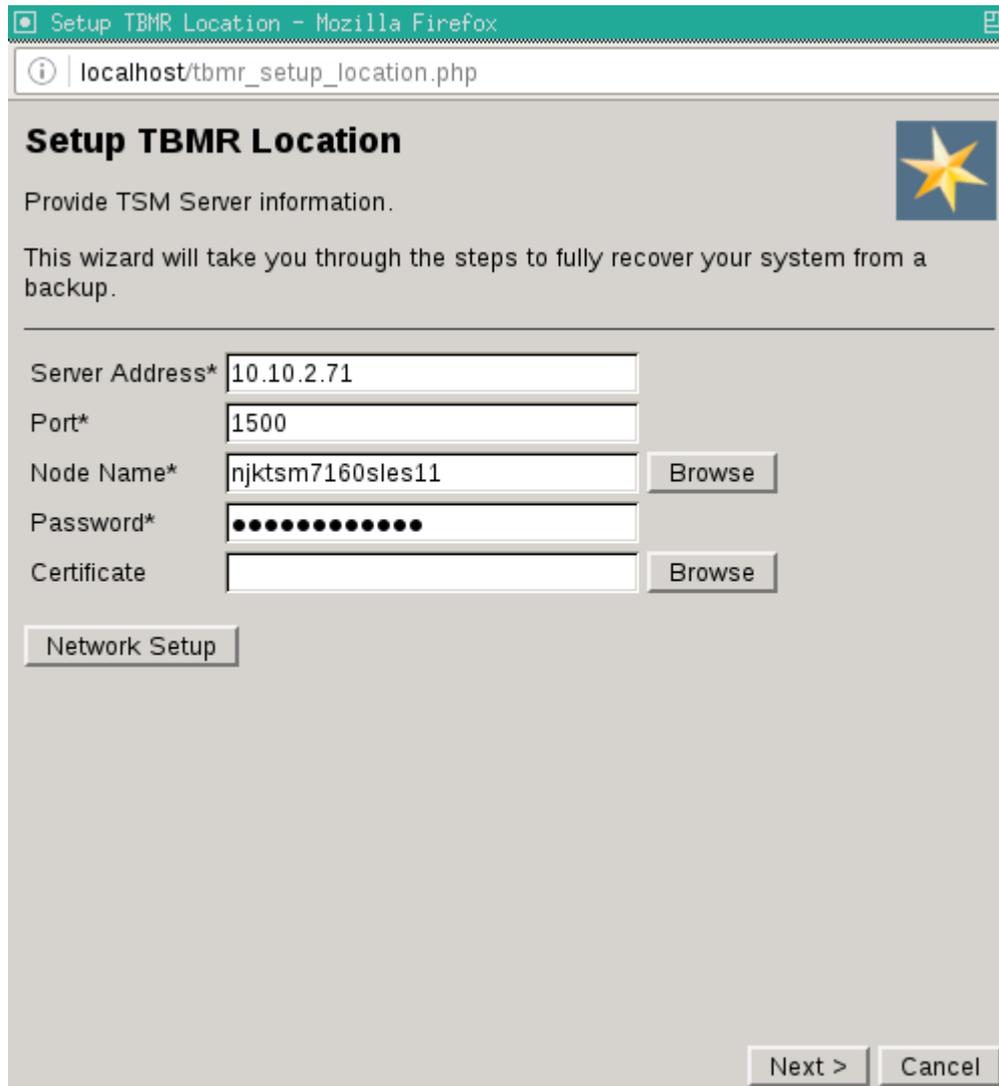


You will then see the **Recovery Environment** main menu:



Cristie recommends using the **Automatic Recovery Wizard** option from the **Recovery Environment** main menu.

This will then display the **Setup TBMR Location** dialogue box, where you can specify the TSM Server information.



Setup TBMR Location - Mozilla Firefox

localhost/tbmr\_setup\_location.php

### Setup TBMR Location

Provide TSM Server information.

This wizard will take you through the steps to fully recover your system from a backup.

Server Address\*

Port\*

Node Name\*

Password\*

Certificate

Node restore allows a **Secure Sockets Layer (SSL)** certificate to be provided to the TSM server. If you do not require to add a SSL certificate click [Next>](#) to continue.

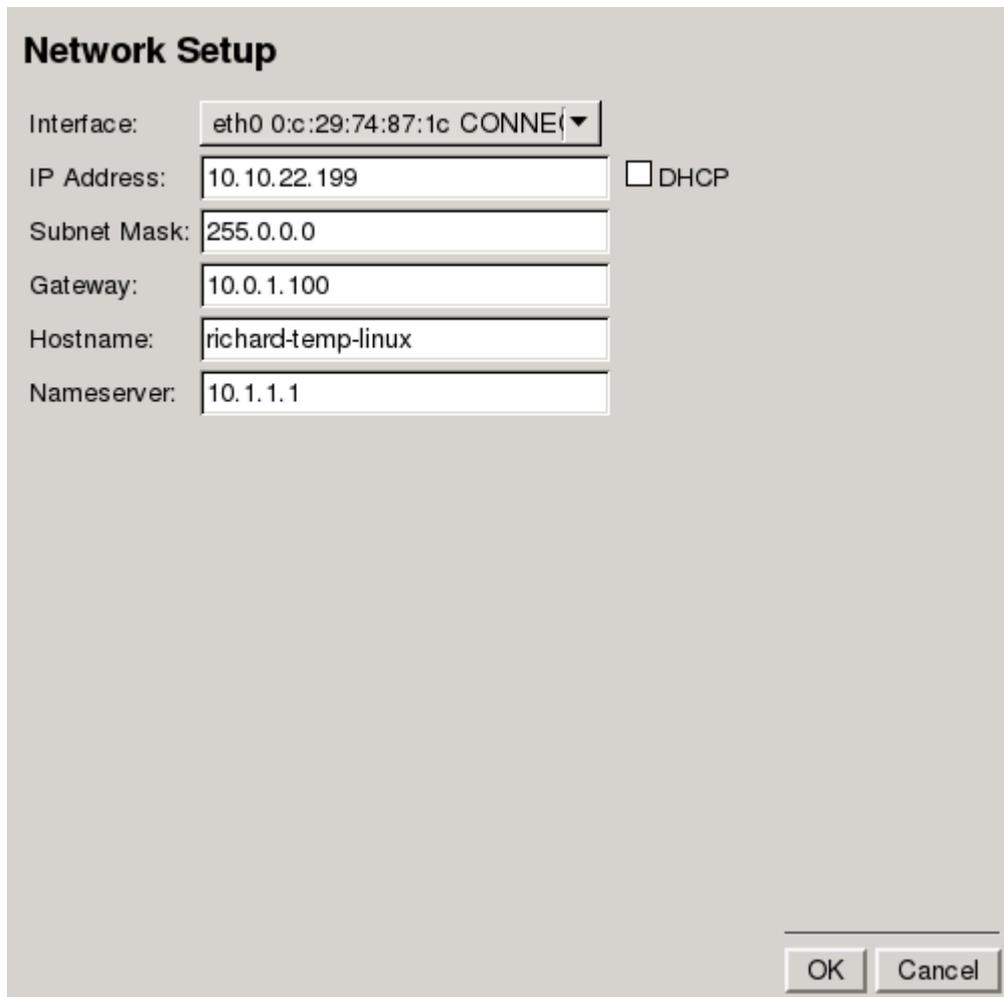
If required, it is possible to view the nodes on the server by clicking the [Browse](#) button.

*(Note: You need to enter the administrative details for the TSM Server into the Node Name and Password fields to achieve this)*



Select the required node or [Close](#) to return to the [Setup TBMR Location](#) dialogue.

If it is required to configure the network settings, click the [Network Settings](#) button. Enter your desired network settings.



**Network Setup**

Interface:   DHCP

IP Address:

Subnet Mask:

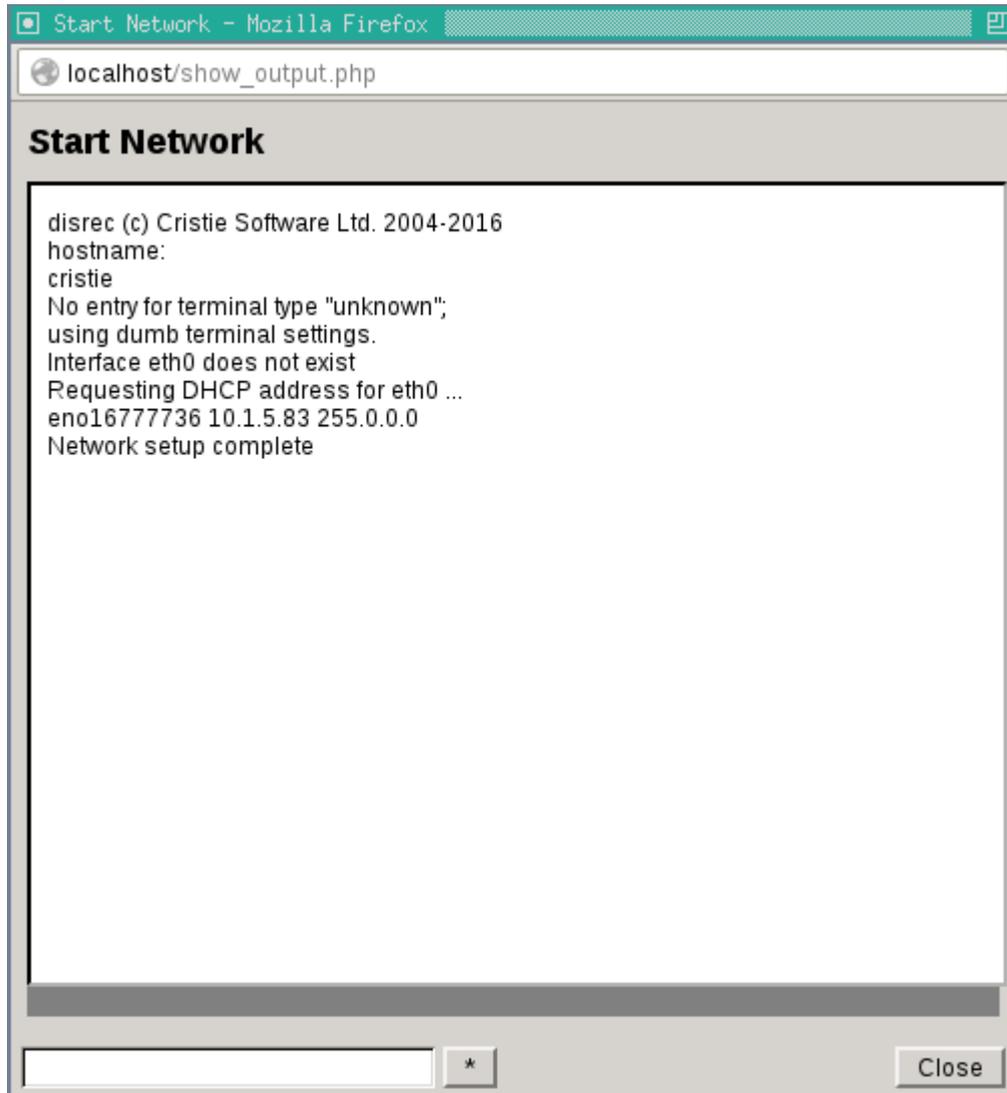
Gateway:

Hostname:

Nameserver:

Select [OK](#) to save your changes.

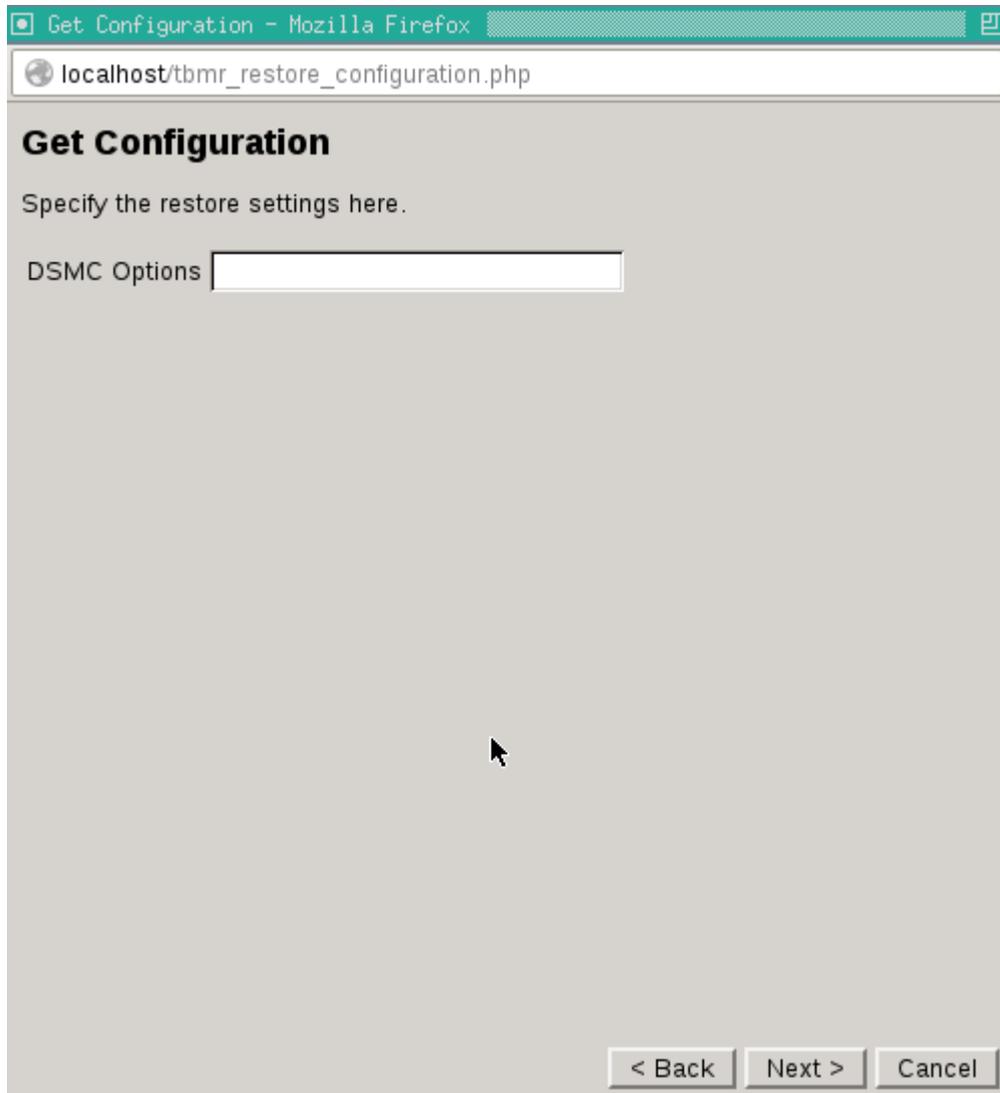
The Start Network screen will then display the network changes being implemented.



Click [Close](#) to return to the [Setup TBMR Location Wizard](#). Select [Next >](#) to proceed.

Upon returning to the **Setup TBMR Location** Wizard, click the **Next >** button to proceed with the recovery.

Next the **Get Configuration** dialogue will be shown.



Get Configuration - Mozilla Firefox

localhost/tbmr\_restore\_configuration.php

### Get Configuration

Specify the restore settings here.

DSMC Options

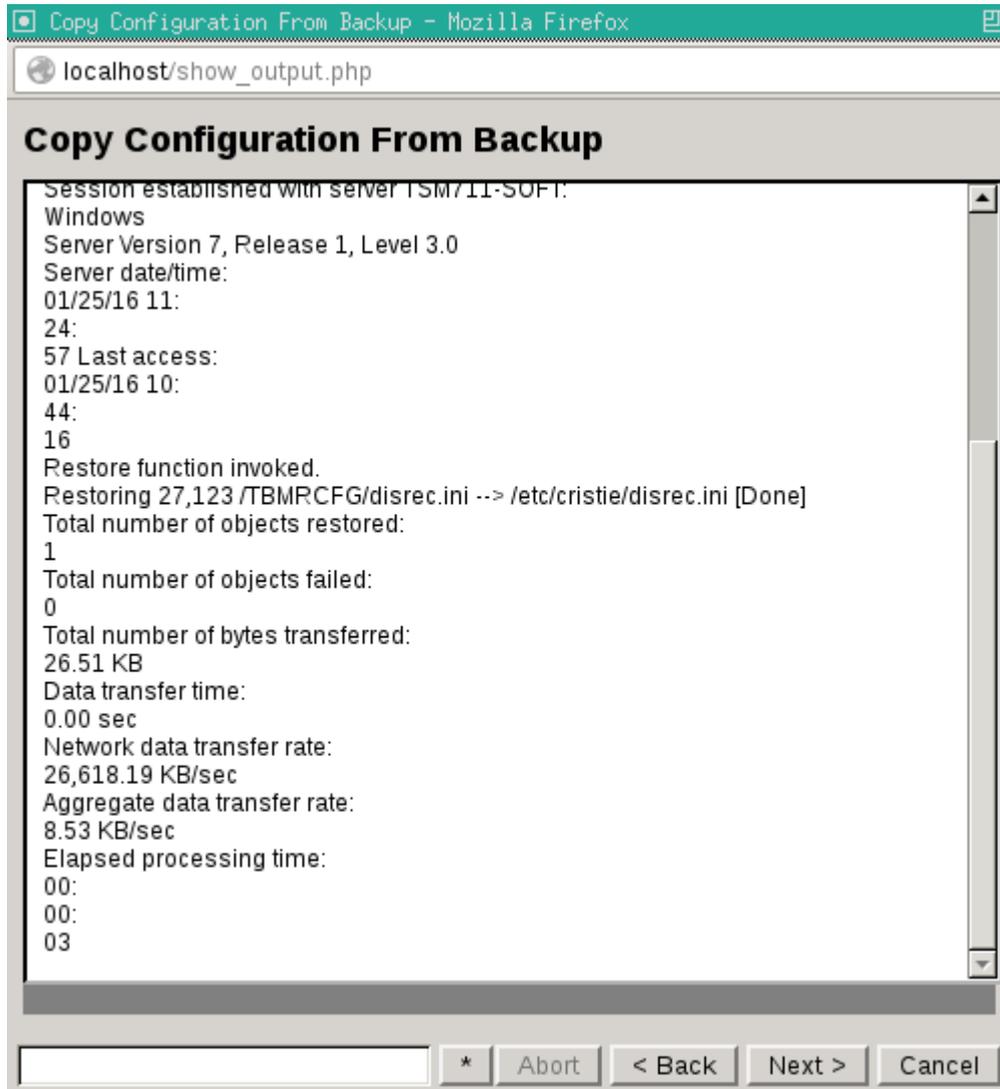
< Back   Next >   Cancel

Typically, nothing needs to be entered under DSMC options. If you do need to enter any parameters, it will probably be the standard TSM options. Any parameters entered will be passed to DSMC. Please consult your TSM User Manual for details.

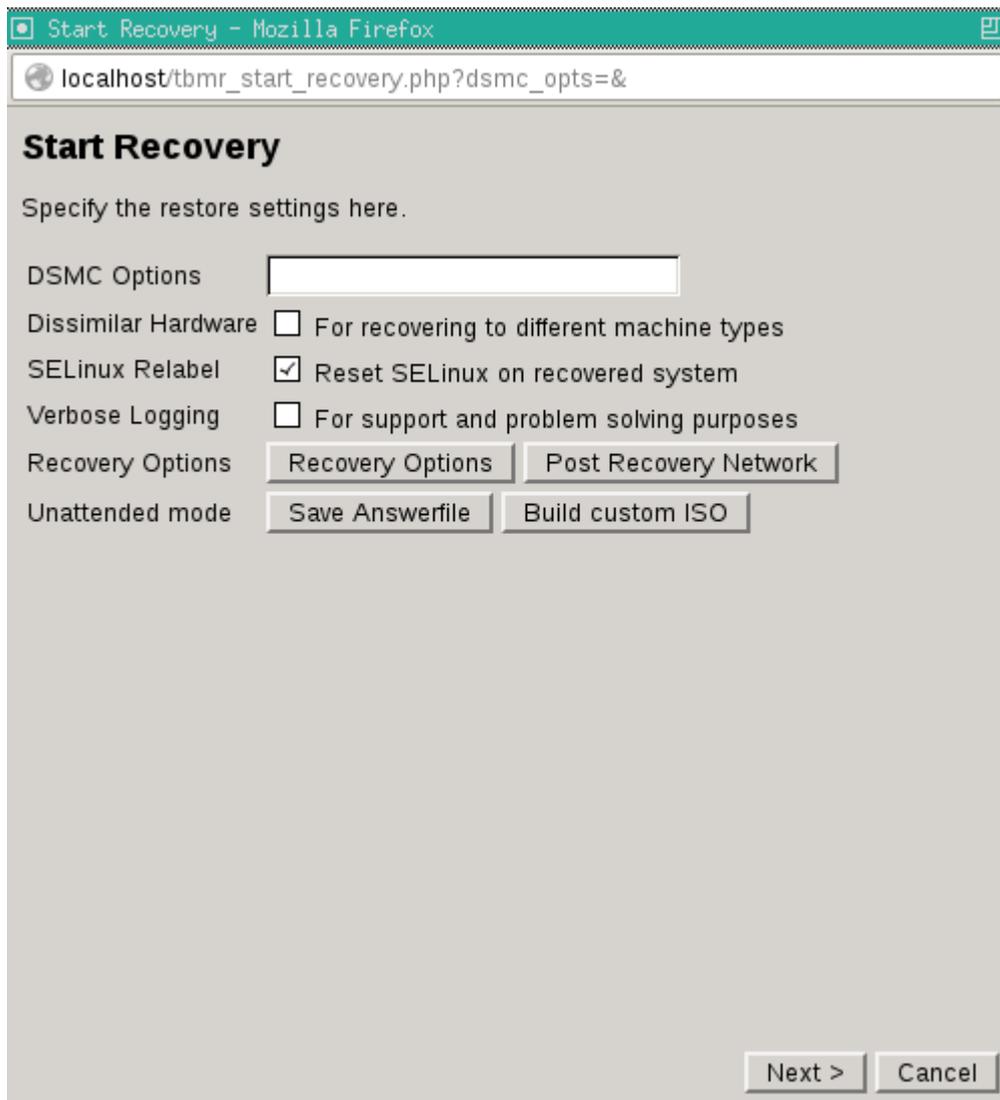
*Note: for a list of these parameters and how to use them you should consult the relevant TSM User Guide.*

Click **Next>** to continue.

This will then restore the configuration from the backup.



Click [Next>](#) to continue to the **Start Recovery** phase.



The screenshot shows a web browser window titled "Start Recovery - Mozilla Firefox". The address bar contains "localhost/tbmr\_start\_recovery.php?dsmc\_opts=&". The main content area is titled "Start Recovery" and contains the instruction "Specify the restore settings here." Below this, there are several settings:

- DSMC Options: A text input field.
- Dissimilar Hardware:  For recovering to different machine types
- SELinux Relabel:  Reset SELinux on recovered system
- Verbose Logging:  For support and problem solving purposes
- Recovery Options: Two buttons labeled "Recovery Options" and "Post Recovery Network".
- Unattended mode: Two buttons labeled "Save Answerfile" and "Build custom ISO".

At the bottom right, there are two buttons: "Next >" and "Cancel".

If you are **not** recovering to dissimilar hardware, you must **un-check** the box for **Dissimilar Hardware Support**. Not doing so can cause problems when restoring to similar hardware.

Ensure that you un-tick the SELinux Relabel option, to ensure that your original SELinux settings are maintained. Only leave this box ticked, if you know that your SELinux settings need to be reset.

You can choose to recover several machines which are running the **Cristie Recovery Console** simultaneously by checking the corresponding tick-boxes beside the machine's IP address. These machines

If you wish, you may customise your disk layout by clicking on the [Recovery Options](#) button.

Recovery Options - Mozilla Firefox

localhost/recovery\_options.php

## Recovery Options

### Map Disks

The original and new disks are shown below. If required, drag a new disk to a different row to customise the proposed layout. Dragging a new disk onto a row which already has a new disk will swap those entries.

Recover	Original disk	New disk
<input checked="" type="checkbox"/>	/dev/sda 20GB	/dev/sda 20GB

### Filesystems

/ (ext3)

If you wish to change the Network Settings in advance of recovery, select [Post Recovery Network](#): This option is only available for SLES11 and Red Hat 6.

**Post Recovery Network**

This dialog allows the post recovery network settings to be changed. Each interface may be given a static IP address and subnet mask, or allocated a DHCP address. The hostname, default gateway and nameserver may also be changed. Empty fields will be left unchanged on the recovered system. If network information is tied to the original hardware addresses, details should be added here for each interface required after recovery, even if the network details are not to be changed.

	MAC Address	IP Address	Subnet Mask	DHCP
--	-------------	------------	-------------	------

Hostname

Gateway

Nameserver

Post Recovery Script

OK Cancel

Your recovery settings can be saved as an Answerfile to a network share.

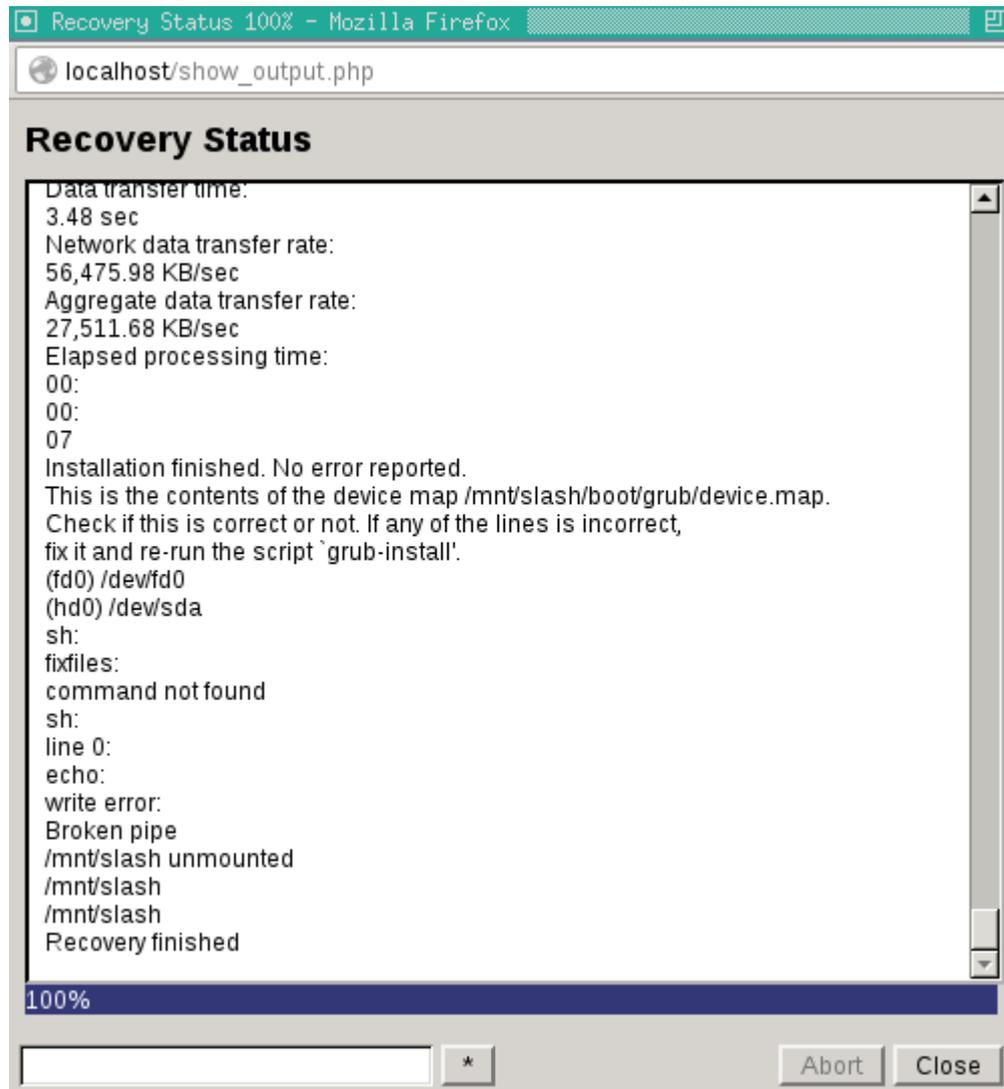


A previously saved Answerfile can be restored from **Tools** and **Load Answer File**.

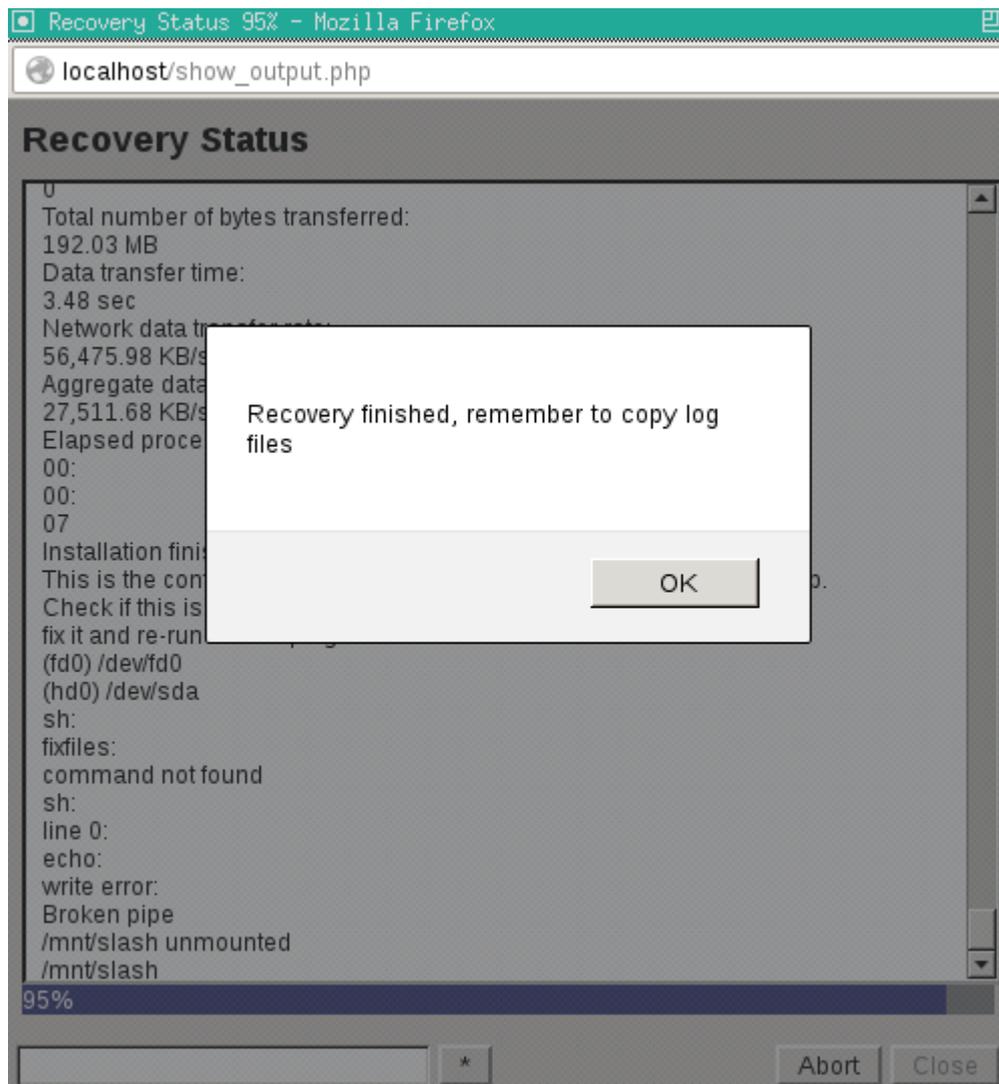


When you are satisfied that all options are correct, click **OK** to confirm and return to the **Start Recovery** dialogue.

Finally select **Next>** to start the recovery, which will begin with a dialog like this:



The completion of the recovery is signified with a pop-up box like this:



Cristie recommends that the log files are always saved. If the machine fails to boot after the restore, Cristie Support will require copies of the log files to diagnose any problems. Details on how to save log files are described in the section Copy Log Files.

*Note: if you are recovering to dissimilar hardware: TBMR will find the required module(s) automatically. Normally this will happen with no further user intervention.*

Click **OK** to close the pop-up box, followed by the **Close** button to return to the Main Menu.

Finally select **Reboot** from the Main Menu to boot the restored machine, if post recovery options are not required.

## 9 Post Recovery Options

After performing a recovery, it is possible to undertake the following actions:

- Copy Log Files (Cristie recommends that this action is always undertaken after a recovery)
- View Log Files

### 9.1 Copy Log Files



Select the icon from the **Cristie Recovery Console** main menu.

Click **Browse** to select a location to copy the log files to.



Here you will have to option to mount a network drive.



The screenshot shows a Mozilla Firefox browser window with the title "Mount Network Share / Device - Mozilla Firefox". The address bar contains the URL "localhost/share\_setup.php?directory=/mnt/log". The main content area has the heading "Mount Network Share / Device (/mnt/log)" and a form with four input fields: "Share / Device:", "Username:", "Password:", and "IP Address:". At the bottom right of the form are "OK" and "Cancel" buttons.

Ensure this is a location which can be easily accessed in case there is a need to email the log files to Cristie for support purposes.

*Note: log files are essential if you require support from Cristie. They detail exactly what has happened during the recovery on your system. Without them, it is very difficult for Cristie to offer meaningful support.*

## 9.2 View Log Files



To view log files, select the

icon from the Main Menu. This will display the list of logfiles:



Click on the log you wish to view. Check the summary information at the bottom of the recovery status report for any errors.

Click [Close](#) to finish.

## 10 Cristie Technical Support

If you have any queries or problems concerning your Cristie Bare Machine Recovery product, please contact **Cristie Technical Support**. To assist us in helping with your enquiry, make sure you have the following information available for the person dealing with your call:

- TBMR Version Number
- Installed OS type and version
- Any error message information (if appropriate)
- Description of when the error occurs
- All Cristie log files relating to the source or recovery machine. This is very important to help us provide a quick diagnosis of your problem

### **Contact Numbers - Cristie Software (UK) Limited**

<b>Technical Support</b>	+44 (0) 1453 847 009
<b>Toll-Free US Number</b>	1-866-TEC-CBMR (1-866-832-2267)
<b>Sales Enquiries</b>	+44 (0) 1453 847 000
<b>Email</b>	support@cristie.com
<b>Web</b>	www.cristie.com

### **Support Hours**

05:00 to 17:00 Eastern Standard Time (EST) Monday to Friday

Out-of-Hours support available to customers with a valid Support Agreement - Severity 1 issues\* only

UK Bank Holidays\*\* classed as Out-of-Hours - Severity 1 issues only.

*\*Severity 1 issues are defined as: a production server failure, cannot perform recovery or actual loss of data occurring.*

*\*\*For details on dates of UK Bank Holidays, please see [www.cristie.com/support/](http://www.cristie.com/support/)*

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